Other Important POS FAQs

Pre-Sales & Buying Guides · https://retailedge.com/docs/other-important-items

Can RetailEdge integrate my webstore/e-commerce site?

Yes. RetailEdge can integrate directly to Shopify, and through Octopus Bridge, also to Woo Commerce, Big Commerce and Magento, WIX, Ebay, Walmart, etc. We also have an API to allow you to have your web programmer integrate any site you are using with RetailEdge. You can find more details here.

Do I need an internet connection to run RetailEdge?

No. RetailEdge's data is all local and not in the cloud. That means you can continue to run your business when your internet connection is down and you won't be slowed down when the internet is slow.

Can I setup security with RetailEdge?

Yes. Security in a retail environment is critical. RetailEdge has the ability to setup 99 different security levels to give you the flexibility to allow multiple employee tiers and limit access to your business information.

Is RetailEdge PCI Compliant?

credit card data (tokenization).

This provides better security for you and reduces the steps you need to take to demonstrate PCI Compliance.

Can I update my copy of RetailEdge?

Yes.
We update the program 7 or 8 times a year.
Updates only cost $5/workstation/month if you want updates only (the Silver Plan) or if you are on a

support plan (the Gold Plan) then your updates are all included for only $45/location/month.