2026 Holiday Schedule

Holiday Support Schedule · https://retailedge.com/docs/retailedge-holiday-schedule

Below is our 2026 holiday schedule. We generally observe the U.S. federal holiday calendar, except where noted. Our Sales offices will be closed on the holidays listed.

In addition, our offices will be closed on Black Friday—the day after Thanksgiving—so our team can focus on supporting retail businesses during one of the busiest shopping periods of the year. **Sales Emergency Support will be available to all customers on Black Friday**.

During holiday and office closures, we provide technical support for sales emergencies only to RetailEdge users with an active paid Gold Level Service Plan. The Sales Department is closed for all listed holidays.

Monday January 19th - Martin Luther King Jr. Day

Monday February 16th - President's Day

Monday May 25th - Memorial Day

Friday June 19th - Juneteenth

Friday July 3rd - Independence Day (Observed)

Monday September 7th - Labor Day

Monday October 12th - Columbus Day/Indigenous Peoples' Day

Wednesday November 11th - Veterans Day

Thursday November 26th - Thanksgiving Day

Friday November 27th - Black Friday- Our offices will be closed on Black Friday, however we will be monitoring calls and will be available for sales emergencies. Sales emergency support will be available for ALL customers this day.

Friday December 25th - Christmas Day

Friday January 1st (2027) - New Years Day

If you have any questions or would like to get on a Gold Level Support Plan so that you are covered during these periods, please email or call us at:

Phone: 802-549-4617

Email: sales@retailedge.com

Customer Service is available five days a week from 9:30 A.M. to 5:30 P.M. EST