What is your Return Policy?

Pre-Sales & Buying Guides · https://retailedge.com/docs/what-is-your-return-policy

Returns are infrequent since most customers have tried the program as a demo before they purchase. However, customers do sometimes ask about our return policy just in case there is some unforeseen event. For instance, we recently had a return from a customer who liked everything about RetailEdge but at the last minute made a business decision not to open.

One reason our returns are so infrequent is because most of our customers educate themselves on the program before purchasing. The core to any retail point of sale system is the software. Even within verticals each retail business is a little different and has a slightly different way of doing business. Being able to run RetailEdge is going to get you asking questions that matter and is the best way to determine the program will work for your business.

You can download a copy of the RetailEdge demo from our web site. The demo is a full working copy of the program with some limitations on the amount of information you can add to it before it stops working.

Ok now our Return Policy. Our detailed return/refund policy can be found on our store site here.